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## Dossier 06 — Partners (cloud, models, crisis lines, integrators)

Absolute rule: ELYSÉA has no partnership today. The providers listed below are technical providers (standard service contract) or public resources. Neither 3114, nor 988, nor any crisis line is a partner.

Identity: ethical cognitive infrastructure embeddable through an SDK. ELYSÉA is neither a companion, nor a chatbot, nor a coach, nor a therapist, nor a wellness product, nor a medical device.

## A. Cloud and hosting

|                                            |                                                                                                                                                                                                                                                                                        |
|--------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Their problem                              | Platforms publish a written sharing of responsibilities: they secure the infrastructure, the customer secures its application [S-PLT-03] [S-PLT-04].                                                                                                                                   |
| What ELYSÉA uses (providers, not partners) | Google Cloud / Firebase (elysea-core:firebase.json:4@a5b9780e: europe-west9); AWS Bedrock eu-west-3 (elysea-core:functions/src/core/llm/classifierClient.ts:121@a5b9780e); Supabase; Stripe; Resend (DPIA §0.2, holding-seb-docs:docs/juridique/AIPD_ELYSEA_2026-09-30.md:42@-8560b37) |
| What is missing                            | Art. 28 contracts signed with each of them (DPIA measure M-J1, holding-seb-docs:docs/juridique/-AIPD_ELYSEA_2026-09-30.md:465@8560b37).                                                                                                                                                |
| Open programmes                            | AWS Activate (credits): see funder sheet Fio.                                                                                                                                                                                                                                          |
| Next step                                  | Archive the accepted processing agreements and the regions (sheet holding-seb-docs:docs/-juridique/fiches/F-J1_CONTRATS_SOUS_TRAITANTS.md:1@8560b37).                                                                                                                                  |

## B. Model providers

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|-------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Their problem           | They publish per-version cards and safety evaluations [S-PLT-05] [S-PLT-06], but their integrating customers remain responsible for the use. The European AI Office oversees general-purpose models; the GPAI code of practice targets model providers [S-DRT-14] [S-DRT-16]. |
| What ELYSÉA brings them | A model-independent layer, routable to four families (elysea-core:functions/src/core/byok/-byokAllowList.ts:10-15@a5b9780e): their customers can add control and trace without changing model.                                                                                |
| Objection               | <i>You degrade our model through over-refusal.</i> 'Over-refusal is measured per arm (elysea-tests-e2e:audits/PROTOCOLE_CAMPAGNE_4BRAS_3TIRS_SCELLE_2026-08-28.md:323@c9898dd3): to be measured — campaign in progress.                                                       |
| What is missing         | BYOK not wired (elysea-web:src/lib/publicFacts.ts:66-67@00c9c89).                                                                                                                                                                                                             |
| Next step               | None. No partner approach as long as BYOK is not proven and the results are not published.                                                                                                                                                                                    |

## C. Crisis lines

|                         |                                                                                                                                                                                                                                                                                                                                                                                                                                                        |
|-------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| What ELYSÉA does        | Displays the <b>public numbers</b> of 14 countries across 11 types of emergency ( <code>elysea-core:functions/-src/core/safety/emergencyDirectory.ts:17-29@a5b9780e</code> ); FR mental health: 3114 ( <code>elysea-core: -functions/src/core/safety/emergencyDirectory.ts:67@a5b9780e</code> ); US: 988 ( <code>elysea-core:functions/-src/core/safety/emergencyDirectory.ts:142@a5b9780e</code> ). The sources of the numbers are cited in the file. |
| What ELYSÉA does not do | No partnership, no call transfer, no data sharing, no call triage (DPIA, Annex III 5 d) not met, <code>holding-seb-docs:docs/juridique/AIPD_ELYSEA_2026-09-30.md:560@8560b37</code> ).                                                                                                                                                                                                                                                                 |
| Their likely problem    | Being displayed by AI tools without having been informed; California law SB 243 already requires referral to “a suicide hotline or crisis text line” and reports [S-EDU-05].                                                                                                                                                                                                                                                                           |
| Decision                | No mention of any line as a partner, anywhere. If a line asks for it, ELYSÉA removes or changes the display of its number.                                                                                                                                                                                                                                                                                                                             |
| Next step               | After the results are published: inform the displayed lines in writing of how their number is presented (fixed text, context), without soliciting a partnership. No contact by this mission.                                                                                                                                                                                                                                                           |

## D. Integrators (IT services firms, agencies, publishers)

|                         |                                                                                                                                                                                                                                 |
|-------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Their problem           | Delivering to their customers an AI that can be defended before the DPO, the CSE and the insurer (dossiers 02 and 03).                                                                                                          |
| What ELYSÉA brings them | SDK <code>@elysea/core</code> ( <code>elysea-sdk:packages/core/package.json:2-3@5ff4916</code> ), integration guide ( <code>-elysea-sdk:GUIDE_INTEGRATION_CONSTRUCTEUR.md:13@5ff4916</code> ), per-response attestation (P-08). |
| Objections              | <i>No partner programme, no margin.</i> 'Correct. No programme exists; the integrator invoices its integration, its customer pays the public grid.                                                                              |
| Next step               | Test integration (500 interactions per month, <code>elysea-web:src/lib/publicFacts.ts:36@00c9c89</code> ).                                                                                                                      |

## Matrix: what a partner may say publicly

| They may say                                        | They may not say                        |
|-----------------------------------------------------|-----------------------------------------|
| <i>We use ELYSÉA (after a contract)</i>             | <i>ELYSÉA partner, ELYSÉA certified</i> |
| <i>ELYSÉA displays the public emergency numbers</i> | <i>ELYSÉA is linked with 3114 / 988</i> |

## Dossier sources

S-PLT-03 · S-PLT-04 · S-PLT-05 · S-PLT-06 · S-DRT-14 · S-DRT-16 · S-EDU-05