
Dossier 10 — End users

Audience: the people who use an application built on ELYSÉA (employee, pupil from the 4e onwards, user of a service, customer of an application).

What to know first: you are not talking to ELYSÉA. You are talking to a builder's application. ELYSÉA is an invisible layer, placed inside that application, which controls what goes into and what comes out of the AI model. ELYSÉA is neither a companion, nor a chatbot, nor a coach, nor a therapist, nor a wellness product, nor a medical device.

Status as of 2026-10-01: no real users; sales closed.

I. Their problem

- Knowing that they are talking to a machine: it is a right (AI Act art. 50.1 [S-DRT-01]; in Switzerland, “the right to know whether they are speaking or writing to a machine” (translation) [S-DRT-12]).
- Not being manipulated, made dependent, or flattered to prolong use: these are practices that the British standards prohibit for school products [S-EDU-02].
- Being referred to human help if they are not doing well [S-EDU-02] [S-EDU-05].
- Not having their emotions analysed at work or at school [S-DRT-01].

2. What ELYSÉA guarantees inside the application (with the evidence)

Guarantee	Evidence
The application cannot analyse your emotions through ELYSÉA: lock set to false	elysea-core:functions/src/core/sdk/sdkAppService.ts:68@a5b9780e
Responses that seek to dominate, make you dependent, substitute for your loved ones or for a professional, or manipulate are blocked	elysea-core:functions/src/core/guardian/checks/d0LimitCheck.ts:10-11@a5b9780e
The application cannot switch these rules off	elysea-core:functions/src/endpoints/sdkSurface.ts:139@a5b9780e
If you are in danger, you receive the public emergency numbers of your country (in France: 3114)	elysea-core:functions/src/core/guardian/canonGuardian.ts:70@a5b9780e

These guarantees describe what the code does. How well they work: to be measured — campaign in progress.

3. What ELYSÉA does not do

- It replaces neither a doctor, nor a psychologist, nor an emergency service. It contacts no one on your behalf.
- It is linked with no helpline: it displays their public number.
- It does not verify your age (`holding-seb-docs:docs/juridique/AIPD_ELYSEA_2026-09-30.md:171@8560b37`).

4. Your rights

- Information: reference text ready, not published as long as the DPIA measures have not been carried out (`holding-seb-docs:docs/juridique/INFORMATION_PERSONNES_2026-09-30.md:1@8560b37`).
- Access, erasure, objection: written procedure (`holding-seb-docs:docs/juridique/PROCEDURE_DROITS_PERSONNES_2026-09-30.md:1@8560b37`).
- Memory across applications: only with your consent, proven by the builder (SDK: rule merged on 09-30; brain: rule on a branch not yet merged).
- Complaint: CNIL in France, FDPIC in Switzerland.

5. Frequent objections and answers

Question	Answer
<i>Does anyone read my conversations?</i>	Processing and retention are described in the DPIA; 30 measures must be carried out before the first user.
<i>Does my data go to the United States?</i>	Today, paths to providers possibly outside the EU exist in the code; they are being removed (OpenAI fallback, vector memory, voice). The reservation is maintained until the deployment is verified, and their removal is a condition for opening. No user will be admitted before then.
<i>Is it a shrink?</i>	No.

6. Next step

None for the user: this dossier serves as source text for the builder for its own information to people.

Dossier sources

S-DRT-01 · S-DRT-12 · S-EDU-02 · S-EDU-05